

## [Resolved] Service Interruption - Delayed Website Updates & Email Sending

2021-12-16 - Zach W. - Service Issues

### **[Dec 16 2021 2:30 PM]**

Our team was able to identify and resolve the cause of the backlog. Both the website update queue, and email queues have cleared.

We are once again seeing normal operation, but will continue to monitor until the end of the day.

### **[Dec 16 2021 1:30 PM]**

This afternoon at 1:15 PM NAEST the ClubRunner team identified an email sending and website update backlog. We are currently working to investigate and resolve this matter.

Until the backlog has been cleared changes to websites and bulletins may be delayed, in addition to outgoing email. Please note that **no additional action is required for your content to be published to emails to be sent.**

We will continue to post updates as more information becomes available.

We apologize for the inconvenience and appreciate your patience while we work to resolve the issue.