

## [Resolved] Intermittent issues with ClubRunnerSupport.com

2021-02-08 - Zach W. - Service Issues

### **[Feb 8, 2021 12:00 PM]**

Please be aware that our help desk service provider Kayako is currently facing a service outage. Until such time as normal services are restored, responses from our team will be delayed. We are directly monitoring our email and phone calls for urgent and high priority issues.

You can monitor status of the Kayako outage report at their official status website, more information here: <https://status.kayako.com/issue/a9eb18f6-6fa2-4ee4-b59b-e3035d08c9bd>.

We will update this post with more information as it becomes available, or the issue is resolved.

### **[Feb 9, 2021 9:00 AM]**

Kayako has marked this issue as resolved.

Thank you for your continued patience while we work to reply to inquiries.