

## [Resolved] ClubRunner Service Interruption - Delayed Rendering / Website Updates

2021-02-09 - Zach W. - Service Issues

### **[Feb 09 2021 8:30 AM]**

This morning the ClubRunner team identified a delay in processing website updates. We are currently working to investigate and resolve this issue.

Any published changes are waiting to be processed. As the backlog starts to clear out, the updates will be published. **No action is required to have your websites updates published.**

We will continue to post updates as more information becomes available.

We apologize for the inconvenience and appreciate your patience while we work to resolve the issue.

### **[Feb 09 2021 11:30 AM]**

The backlog of website updates have been successfully processed, and we are once again seeing more normal website update times. Over the next few hours, you may see up to a 5-10 minute delay on website updates.

We will continue to monitor the system throughout the day and provide additional updates as required.

### **[Feb 10 2021 12:00 PM]**

We are no longer seeing any backlogs forming, nor delays in website updates. This issue is considered resolved.