

[Resolved] ClubRunner Service Interruption - Delayed Email Statistics Processing

2020-10-26 - Zach W. - Service Issues

[Oct 26 2019 9:00 AM]

The ClubRunner team has identified an issue in processing emails statistics that started on Oct 22 2020. Emails sent after this date may have incomplete or missing email statistics.

Please note that all emails are being successfully sent and no action is required to have emails delivered.

We are working to process the email statistics that were missing from this time. While processing the backlog of email statistics, new email statistics may be delayed until the backlog has been cleared.

We will update this post with more information as it becomes available.