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## Monday, January 6, 2020: Planned Maintenance Impacting All ClubRunner Accounts

2020-01-03 - Zach W. - Announcements

### **[2019-12-12 9:00 AM]**

We would like to notify all our valued customers that on Monday, January 6, 2020, we're going to be performing a maintenance update on the ClubRunner platform. Starting at **10:00 am North American Eastern Time, ClubRunner will perform an update on our backend database and file systems.** The maintenance window is from 10:00 am to 1:00 pm.

This is a continuing part of the ClubRunner renovation process, which you can read more about [here](#).

**What services will be affected?** Access to your account's website, including the member area, may be unavailable during this maintenance window.

We appreciate your patience and understanding.

Have questions? Reach out to our support team at [support@clubrunner.ca](mailto:support@clubrunner.ca) or join the conversation [here](#) on our Community.