

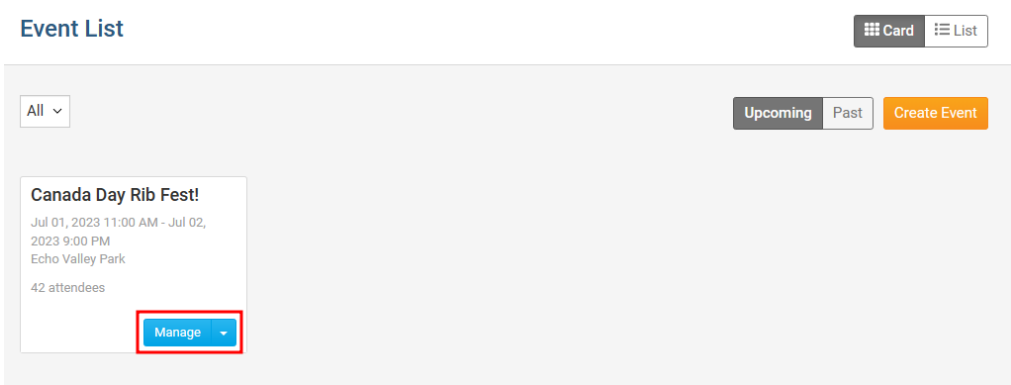
How to register a member for a Cloud Event

Michael C. - 2024-07-30 - Events & Calendar

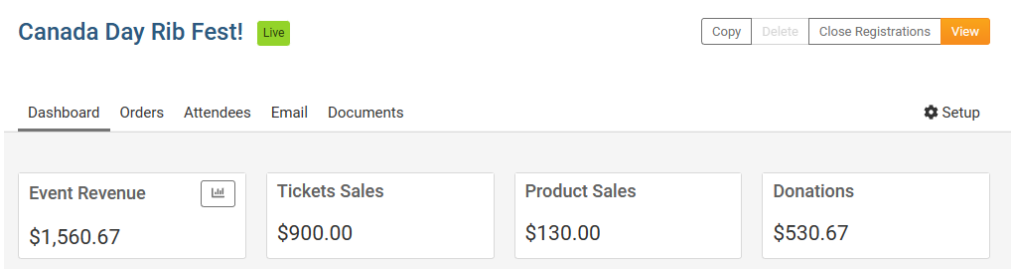
In the event that a member of your organization is unable to register for an upcoming event on their own, an Administrator is able to manually register the individual on their behalf.

Registering a member for an event

1. To access **Cloud Events**, you must go to your website's homepage and log in. [For more information on how to login, click here.](#)
2. After logging in and navigation to the **Member Area**, you will see several tabs along the top of the screen. Click on the **Events** tab, and then click on **Cloud Events**.
3. Click on the **Manage** button for the event you would like to add a new registration for.



4. Near the top of the page, click the **Attendees** tab.



5. Click the **Register** button on the right side of the page.

[Register](#)

Ticket Number Status Active (Checked In & Not checked in) Update Results

Order Number Ticket All

Attendee

Bulk Actions Email Export Display 25 records

<input type="checkbox"/>	Ticket #	Order #	Name	Ticket	Status
<input type="checkbox"/>	43	23	Patrick Malone guest	Ribfest Ticket	Not Checked In
<input type="checkbox"/>	44	23	Rosanne Claibourn guest	Ribfest Ticket	Not Checked In

6. You are now asked to select which tickets and products the registrant would like
Click on + and - buttons to add or remove individual tickets:

- **Tickets** - Allows you to select how many tickets should be purchased.
- **Products** - Allows you to determine the number of additional products to purchase.
- **Donation** - Allows you to set an additional amount to donate to the organization through the event registration.

7. After selecting the order items, click on **Proceed to Checkout**.

Tickets

Tickets

Ribfest Ticket

\$5.00 (Public) ▾

−

3

+

Ribfest VIP Ticket

\$25.00 (Public) ▾

−

0

+

Ribfest Family Pack

i

Limit 1

\$20.00 (Public) ▾

−

0

+

Ribfest Family VIP Pack

i

Limit 1

\$110.00 (Public) ▾

−

0

+

Cancel

Proceed to Checkout

8. On this page, we can see a number of different sections that will allow you to complete the registration process:

Registration

Order Summary

3 x Ribfest Ticket (\$5.00)	\$15.00
Subtotal	\$15.00
Total	\$15.00

Buyer Info

Ticket Buyer Name *
Email *

Ticket #1 - Ribfest Ticket (\$5.00)

Attendee Name *
Email

Ticket #2 - Ribfest Ticket (\$5.00)

Attendee Name *
Email

- **Order Summary** - A list of all selected products for the order, as well as the total amounts for the order.
- **Promo Code** - Allows you to enter a valid promo code to receive a discount on the final order.
- **Buyer Info**
 - **Ticket Buyer Name** - The first and last name of the individual purchasing the tickets.
 - **Email** - The email address of the individual purchasing the tickets.
 - **Custom Questions** - Any custom order questions will be listed in this section.
- **Tickets**
 - **Attendee Name** - The name of the individual that will be attending the event.
 - **Email** - The email address of the individual that will be attending the event.
 - **Custom Questions** - Any custom questions will be displayed in this section.
- **Payment**
 - **Payment Option** - Allows you to select between one of the approved

payment options. The page will update to allow you to provide the associated details for payment.

- **Credit Card** - Will provide you with a form to enter your credit card details.
- **Bypass Payment** - Allows Administrators to bypass the credit card payment option when registering someone for an event. This option only displays if the event does not have the "Bill Me Later" or "Check" option.
- **Check** - Allows a payment by check. Provides instructions determined by the organization on how to submit a check payment.
- **Bill Me Later** - Allows for the member to be billed at a later date/time. Provides instructions determined by the organization on how to submit a payment.

9. Once all of the order details have been entered, click on **Place Order** at the bottom of the page to submit the order and register the selected members.

Payment

Name on Card *

Jon Street

Credit Card Number *

XXXX XXXX XXXX XXXX

Expiration Date *

MM ▼

YYYY ▼

SV Code

Email *

support@clubrunner.ca

Address Line 1 *

2060 Winston Park Drive

Address Line 2

City *

Oakville

Country *

Canada ▼

Province/Territory *

Ontario ▼

Postal Code *

L6H5R7

TOTAL

\$15.00

Submit

Related Content

- [How to cancel an order or ticket](#)

- [How to add and remove Cloud Event organizers](#)
- [How to send event emails and invitations through Cloud Events](#)
- [How to create a Cloud Event](#)