ClubRunner

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How to accept a different currency for a Cloud Event Michael C. - 2024-07-30 - Events & Calendar

Changing an event's currency Note An event's selected currency can only be changed if there are no existing registrations.

- 1. To access **Cloud Events**, you must go to your website's homepage and log in. For more information on how to login, click here.
- 2. After logging in and navigation to the **Member Area**, you will see several tabs along the top of the screen. Click on the **Events** tab, and then click on **Cloud Events**.
- 3. Click the **Manage** button for the event you would like to edit the settings for.
- 4. Near the top right, click on the **Setup** button.
- 5. Next, click on the **Settings** button in the blue menu.

| Canada Day RibFest! Live | Copy Delete Close Registration | ons View |
|--|---|----------|
| Dashboard Orders Attendees Email Documents | | 🌣 Setup |
| Details Landing Page Tickets & Ecommerce Form Settings | | |
| Event Details Edit | Venue and Location | Edit |
| Name Canada Day RibFest! Code RF23 Date and Time | Event Venue Echo Valley Park Location 1124 Kipling Avenue Toronto, ON Canada Remove Address | |

6. Under the Currency section, click on the **Edit** button.

| Currency | | Edit |
|----------------|-----------|------|
| Event currency | US Dollar | |

7. The Update Currency window will appear. Select the **Event currency** you would like to use for your event.

| Update Currency | | × |
|------------------|-------------|------|
| Account currency | US Dollar | |
| Event currency | US Dollar V | |
| | Cancel | Save |

- Account currency The default currency for your account.
- **Event currency -** The currency you would like to accept payments with for your event.
- Once the currency has been selected, you may create, or choose an existing Spot Rate. The spot rate stores details about the currencies and their coefficient, which can be saved and used for future events.

| Update Currency | X |
|-------------------------|--|
| another payment account | t in the Payment Options section. |
| Account currency | US Dollar |
| Event currency | CAD Dollar ~ |
| Spot rate | Create new spot rate ~ |
| Create New Spot Rate | |
| Source currency | US Dollar ~ |
| Destination currency | CAD Dollar ~ |
| Coefficient | 1 |
| Date | May 17, 2023 🛗 |
| | Cancel Save |

- **Source currency** The account's currency. This amount will be shown on pages like the Order list page, Invoice list page, and other areas.
- **Destination currency** The currency taken. This would be the type of currency charged to the registrant's credit card.
- **Coefficient** The exchange rate used to display the converted amount of the Source Currency.
- **Date -** The date the Spot Rate was created.
- 9. After the spot rate has been selected, or a new rate has been configured, click on the

Save button.

Related Content

• How to update a Cloud Event's settings