

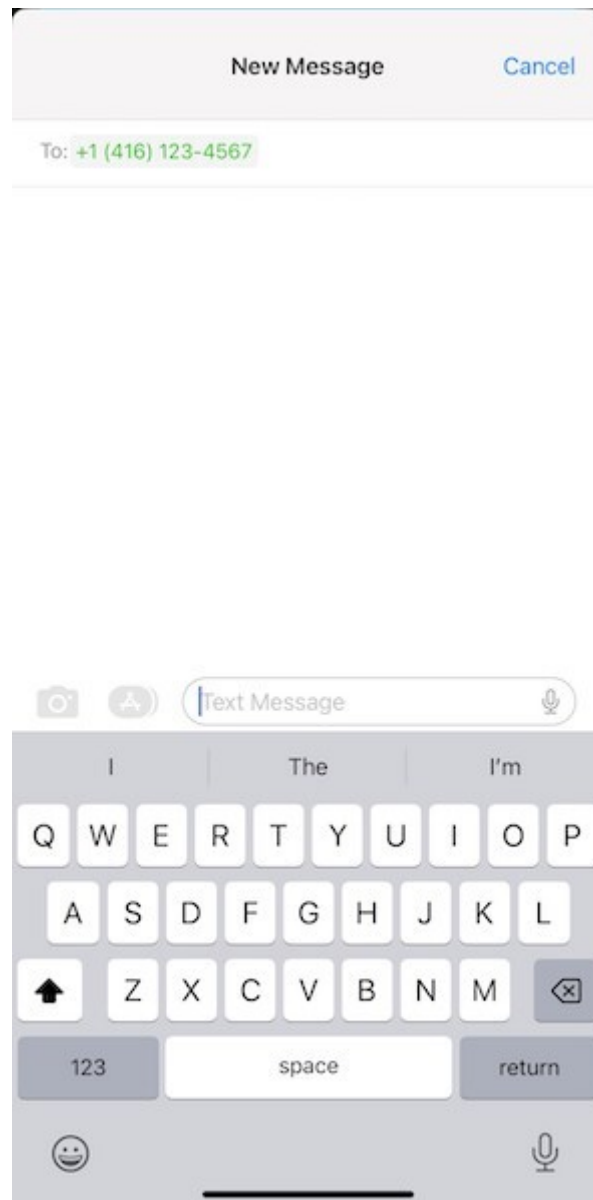
How do I send an SMS or make a call via the ClubRunner app?

Robin N. - 2023-11-07 - ClubRunner Mobile App

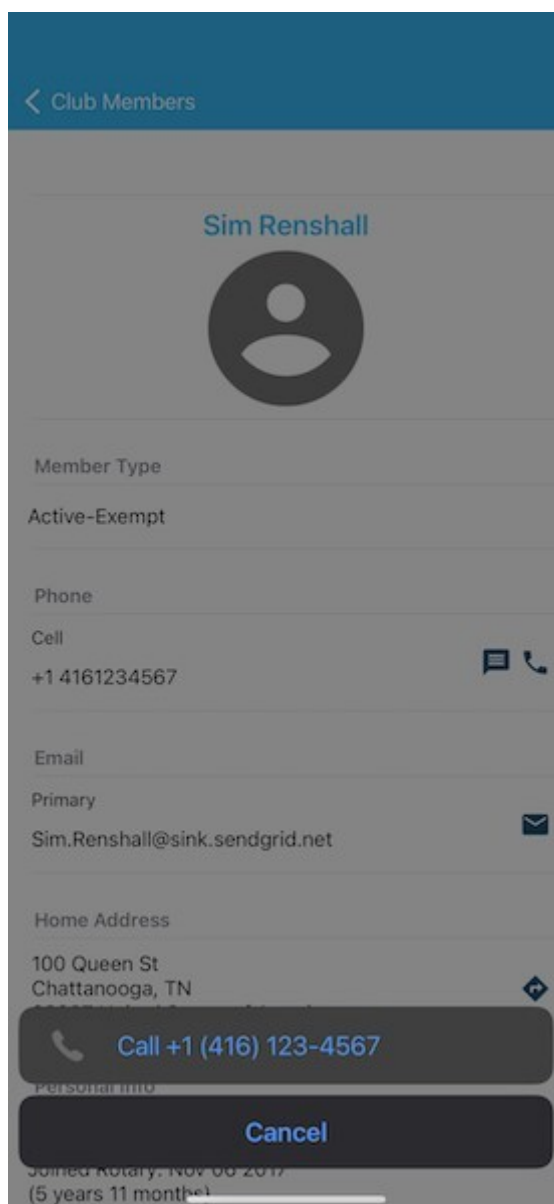
You can call or text any member of your club via the ClubRunner mobile app.

Calling or sending SMS text messages via the ClubRunner mobile app

1. Login to the mobile app using your ClubRunner credentials.
2. Once logged in tap the **three horizontal lines** at the top left of your screen to reveal a pullout menu.
3. Tap on **Club Members**.
4. If a member has a phone icon beside their name, this means they have listed their phone number in ClubRunner.
5. Tap the name of the member to open their profile.
6. Tap the line where you see the phone number and a text box appears asking if you'd like to send either a Call or a Text.
7. If you tap **Text** you'll see a screen similar to this (iPhone screen shown):



8. If you tap **Call** you'll see a screen similar to this (iPhone screen shown):



Why can't I text or call a specific club member?

Some members have not added a phone number to their profile. Only members with a phone icon beside their name can receive SMS texts or phone calls. If the member has no mobile phone listed, you will only be able to call them.