

How do I send a broadcast message with Notifications

Michael C. - 2024-09-05 - ClubRunner Mobile App

Using the ClubRunner mobile app, club executives will be able to send out a broadcast message to other members of your club who also use the ClubRunner mobile app.

Note

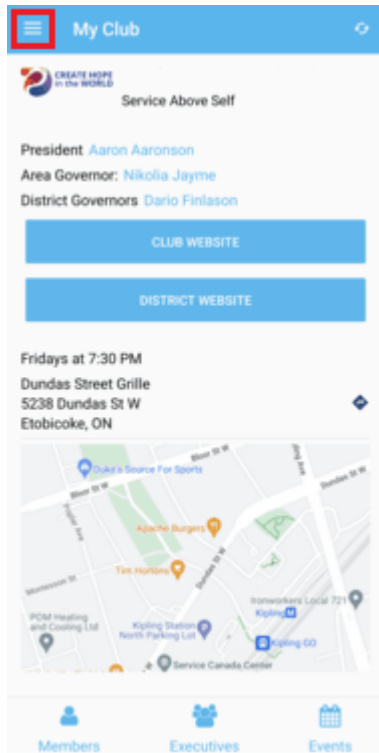
- A club can send a maximum of **20** total notifications per month
- A district can send a maximum of **30** total notifications per month

Note

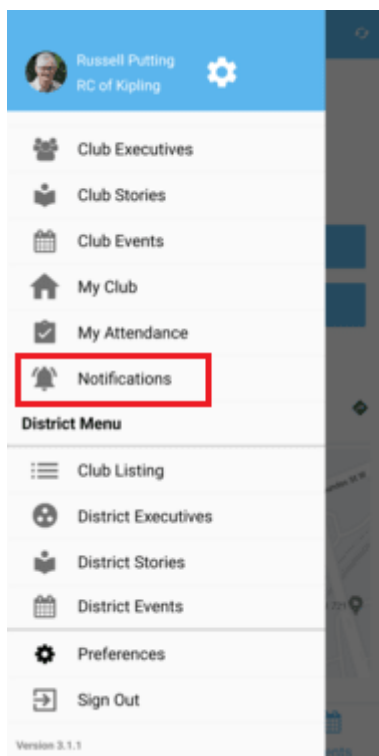
In order to send notifications, you must have an access level of 50 or greater. The following roles can send notifications:

- 30 - Website Admin
- 40 - Club President
- 50 - Club Executive

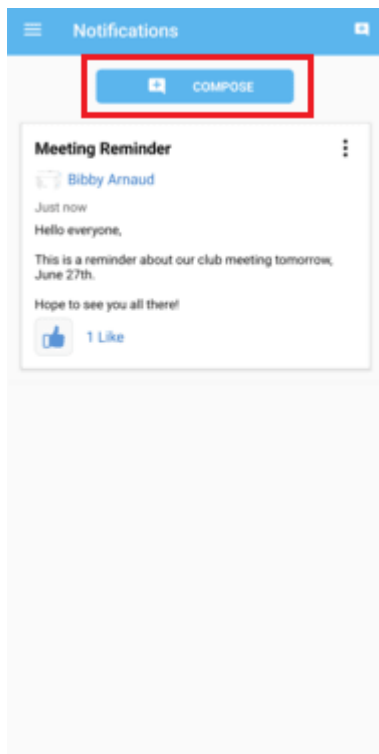
1. Open the ClubRunner mobile app through your device's list of applications.
2. If you are not already logged in, you may do so by following the steps in the [How do I login to the ClubRunner Mobile App](#) article.
3. In the top left corner of the screen, click on the menu icon to open the app menu.



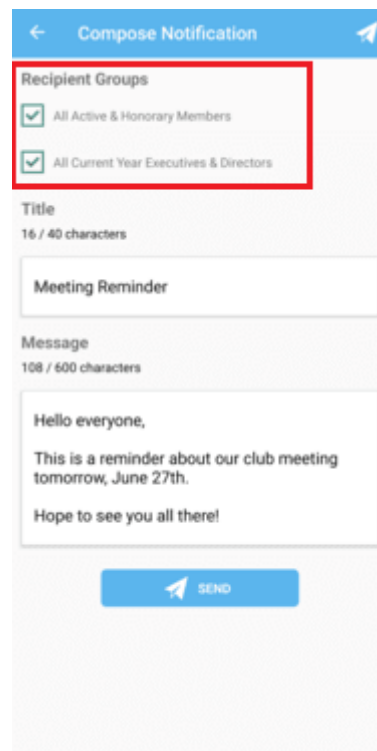
4. Select the **Notifications** option, under the Club Menu heading.



5. Here you will see a history of past notifications sent out to the club. Click on the **Compose** button to create a new notification.

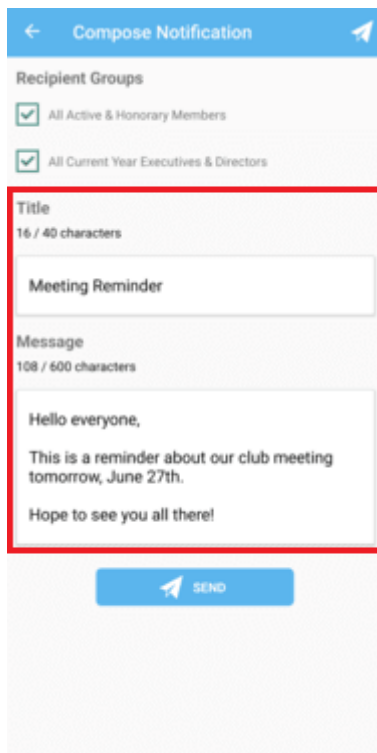


6. First you can select who will receive your notification. Click on the checkbox next to each option to select the recipient groups.
- **All Active & Honorary Members** - The notification will be sent to your active and honorary members.
 - **All Current Year Executives & Directors** - The notification will be sent to



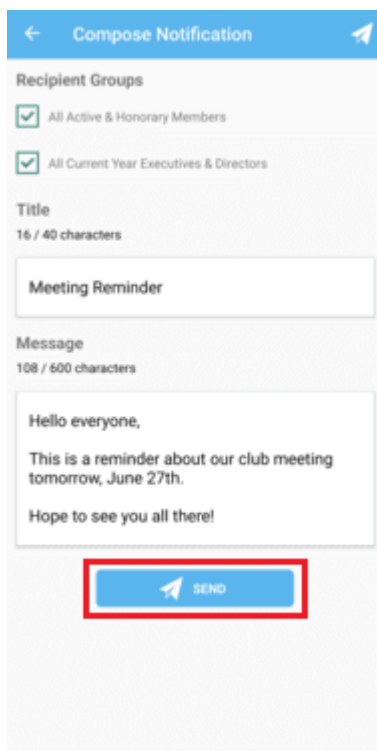
your current year executives and directors.

- Next, you may enter the **Title** and **Message** for your notification. This is what will be displayed to the recipients of the notification.



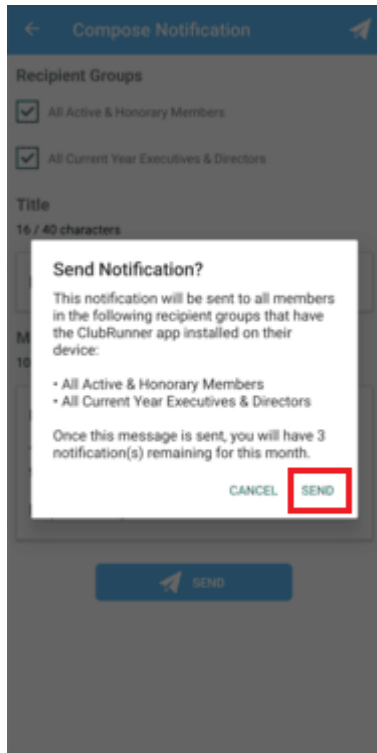
The screenshot shows the 'Compose Notification' interface. At the top, there is a blue header with a back arrow, the text 'Compose Notification', and a send icon. Below the header, under 'Recipient Groups', two groups are selected with checkmarks: 'All Active & Honorary Members' and 'All Current Year Executives & Directors'. The 'Title' field is highlighted with a red box; it contains the text 'Meeting Reminder' and shows '16 / 40 characters'. The 'Message' field is also highlighted with a red box; it contains the text 'Hello everyone, This is a reminder about our club meeting tomorrow, June 27th. Hope to see you all there!' and shows '108 / 600 characters'. At the bottom, there is a blue 'SEND' button with a white send icon.

- Once you have composed your notification, click on the **Send** button to push the notification to your selected recipients.



This screenshot is identical to the previous one, showing the 'Compose Notification' screen with the title and message fields filled out. In this version, the blue 'SEND' button at the bottom is highlighted with a red box, indicating the next step in the process.

- A pop-up window will appear to ask for confirmation. Click on **Send** once again to confirm and send out the notification.



Related Content

- [Troubleshooting tips for Broadcasts/Notifications](#)