

# ClubRunner

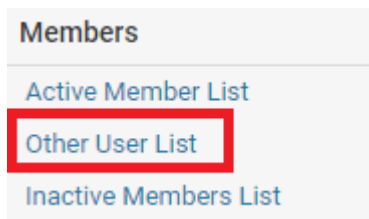
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## How do I add a non-member? (Other User)

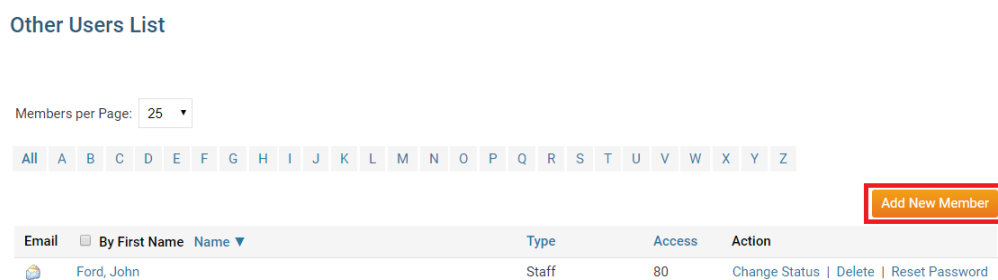
Michael C. - 2021-03-31 - Membership Management

Your club may wish to add non-members to your website. This person could be a staff member, guest, website administrator, and more. These individuals are referred to as **Other Users**. Other users are individuals that require access to your site, but are not members of your organization. For example, you may have a person on staff, guest, web designer on contract and more. Follow the steps below to add an other user.

1. Login to your ClubRunner website. When you are logged in, click on the **Membership** tab.
2. Next, click on the **Member Lists** link.
3. On the left side of the screen, under the **Members** heading, click on the **Other User List** link.



4. Next click on the **Add New Member** link found in the top right corner of the **Other User** page.



5. You will now be asked to enter in some basic information about the user, including their membership type, sponsor, the date the member joined your organization, as well as a Rotary Member ID for any Rotary clubs for use with Rotary Integration.

Membership Type Exchange Student \*

Sponsor N/A ?

Rotary Member No.

Date Joined Club Mar 31, 2021 \*

I have received consent from this individual for the collection, storage, and use of their information by Rotary Club of Green Town as described in this [Privacy Policy](#). They understand emails, and can opt out at any time. \*

6. You must now affirm that you have permission from this Other User to be able to communicate with them. **Check** the box to denote this.

Membership Type Exchange Student \*

Sponsor N/A ?

Rotary Member No.

Date Joined Club Mar 31, 2021 \*

I have received consent from this individual for the collection, storage, and use of their information by Rotary Club of Green Town as described in this [Privacy Policy](#). They understand emails, and can opt out at any time. \*

7. You will now be asked to fill in contact details for the other user, along with information about their status. Fields marked in red are mandatory.

**Note:** While the gender field is required, you can choose to opt out by selecting Prefer not to identify

#### Member Details

Title Mr.

First Name Peter \*

Middle Name

Last Name Parker \*

Suffix

Email

Gender Prefer not to identify \*

8. Next you will need to enter in the users address information

## Address

Preferred Address  Home  Work

Address 1  \*

Address 2

City  \*

Country  \*

Province/Territory:  \*

Postal Code  \*

9. When you have entered all the required fields, click the **Add Member** button at the bottom of the screen.

### ClubRunner Account

Login Name  \*

Temporary Password  \*

Send email notification to this member?  System  \*

**Add Member**

10. You are now on the **Member Profile** page, where you should now set an Access level for the user. To do this, click on the **Settings** tab.

Personal [Rotary](#) [Biography](#) [Commitments](#) **[Settings](#)** [Privacy](#)

**Edit**

### Member Details

Title	Mr.	Gender	Prefer not to identify
First Name	Peter	Date of Birth	
Middle Name		Anniversary	
Last Name	Parker	Spouse/Partner First Name	
Nickname		Spouse/Partner Last Name	
Suffix		Spouse/Partner Nick Name	
Preferred Address	Home	Spouse/Partner Date of Birth	
Preferred Phone	Home	Dues & Billing Preferred Email	Primary Email
Email		Alternate Email	

\*All emails will only be sent to the primary email address

Birthday and anniversary years can only be viewed by Club Executive level or higher.

11. Next click on the **Edit** button.

Personal Rotary Biography Commitments Settings Privacy

[Edit](#)

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**System Login**

Club Access Level 70 - Member Login Name Peter.Parker.9723  
 Password [Reset Password](#)

**Member Roles**

12. Use the drop down menu to select the appropriate **Club Access Level**.

Personal Rotary Biography Commitments Settings Privacy

[Cancel](#) [Save](#)

Fields marked in red are required.

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**System Login**

Club Access Level 70 - Member Login Name

**Member Roles**

39 (MRO) MER Read Only Access

**Custom Email Signature**

To add a single line break, hold down Shift and

30 - Site Administration  
 40 - President  
 50 - Club Executive  
 60 - Editor  
 70 - Member  
 80 - Restricted Member  
 90 - No Access

[Cancel](#) [Save](#)

13. When you're finished, click **Save**.

Personal Rotary Biography Commitments Settings Privacy

[Cancel](#) [Save](#)

Fields marked in red are required.

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**System Login**

Club Access Level 70 - Member Login Name

With this, the Other User profile should now be created. Email the member the login and password information to the site.

Related Content

- [How do I terminate or delete an active member?](#)
- [How do I add a new member?](#)
- [How do I remove duplicate member profiles?](#)
- [How do I find and transfer new members?](#)